

## A Vision for the Future

Mackenzie Health's two-hospital model of care will provide the people of our community with access to a full range of hospital and community based services.



## Innovation at Mackenzie Health

*Becoming a Smarter Hospital*

### Both Hospitals

Acute  
Hospital  
Care



Emergency



Critical Care



Surgical



Medical



Laboratory



Medical Imaging



Pharmacy

### Richmond Hill

Specialty



Clinics



Chronic  
Kidney  
Disease



Complex  
Continuing



Rehabilitation

### Vaughan



Mental  
Health



Integrated  
Stroke



Pediatrics



Obstetrics

## Our demographics

2017 Population in York Region – 1.1 Million

Our communities will grow by 40 – 50% by 2031

4 in 10 residents are visible minorities and 1 in 2 residents speaks a language other than English as their first language

47% of York Region's seniors live in the communities we serve

Top languages in Vaughan and Richmond Hill: English, Italian, Russian, Cantonese, Farsi, Mandarin

## Smart Patient-Centered Care

Our devices and systems will talk to each other so that staff can coordinate care around the needs of patients and families.

Our staff and physicians will have easy access to the information they need to provide safer and faster care to patients on electronic status and dashboard monitors.

Real-time location tracking of patients, staff and medical devices will allow us to respond to medical emergencies and manage equipment faster and more efficiently.

Patients will be empowered with easily accessible information about their appointments and non-medical services available to them through their smartphones and hospital kiosks.



Patients will have a more comfortable and relaxing bedside experience with access to entertainment, room controls and translation services.